

We've partnered with Lyft to provide you

complimentary airport arrival transportation



when you arrive at Phoenix Sky Harbor International Airport!

Details for your airport arrival transportation

From: Phoenix Sky Harbor International Airport

To: Your on-campus or off-campus living arrangement near ASU's Downtown Phoenix, Polytechnic, Tempe or West campus

Between: June 9—September 29, 2023

Stipulations: This pass is only applicable for standard Lyft vehicles or Lyft XL ride options, and will cover only up to \$80 (USD). This is applicable for **one ride** for your arrival in Arizona. Any tip provided will default to your credit card.

How to prepare for your complimentary Lyft ride

Before you leave your home country:

Download the app

Download the Lyft app for iPhone or Android. Already have the Lyft app? Skip to the "After you arrive" step.

After you arrive in Phoenix and retrieve your luggage:

Connect to airport Wi-Fi

Ensure Wi-Fi is enabled on your device. Connect to **Free PHX Boingo Wi-Fi**. You will be prompted to accept terms of use.

Create your account

Set up a Lyft account. You'll need to add a credit card. This ride is complimentary up to a maximum of \$80 USD. Any tips will be charged to your credit card.

How to redeem your pass: Go to the 'Payment' tab from the app menu. Your pass will appear in the Lyft Pass section.

Request your ride

Open your Lyft app and follow the instructions to request a ride. Lyft Pass will be applied automatically. Be sure to ride in personal mode.

Wait for your ride

Once your ride is confirmed, follow instructions provided by the Lyft app. Proceed to the appropriate area of your terminal for "Ride share." The Lyft app will notify you of the appropriate location to meet your driver. **Wait inside the airport terminal until you receive notification that your driver has arrived.** Before you leave the airport, make sure you have taken screenshots of your driver's name, type of car and any code you are provided to notify you of your driver.

Arrival at your destination

Once you arrive at your destination, Lyft will automatically end your ride, which needs no action on your part. If you would like to leave a tip, you will have the option but this tip will be charged to your personal credit card.

