



# Arrival guide

**Plan your journey to ASU**

# Pre-arrival checklist

## Complete admission tasks

- Pay the enrollment deposit (first-year students only).**  
Pay your enrollment deposit on My ASU to confirm your spot at Arizona State University.  
[my.asu.edu](https://my.asu.edu)
- Activate your ASU email account.**  
Set up your ASU (@asu.edu) email account. This email is the official address that ASU will use to communicate with you. If you do not have an ASURITE UserID and activation code, call +1 480-965-2437.
- Submit the MMR immunization form.**  
You must submit your measles (rubeola), mumps and rubella immunization form before you can register for classes. Check your **Priority Tasks** on My ASU and click on **MMR Immunization** for information and instructions.
- Take the math placement test (first-year and transfer students only).**  
This will help ASU place you in the appropriate level math course. Click on **Take Math Placement Test** under **Priority Tasks** on My ASU.
- Manage your transfer credit (transfer students only).**  
Admission Services initially awards transfer credit; however, your academic advisor in your major will determine how the credit applies to your degree.  
[students.asu.edu/advising/directory](https://students.asu.edu/advising/directory)
- Register for classes by scheduling an advising appointment.**  
Register for classes by going to the **Academic Support Team** box in My ASU and clicking on **Academic Advising** to schedule an advising appointment.
- Confirm your housing and dining.**  
Visit [housing.asu.edu](https://housing.asu.edu) for information on housing and dining options. If you plan to arrive at ASU before your housing becomes available, **contact [housing@asu.edu](mailto:housing@asu.edu) as soon as possible** for early arrival housing options.
- Complete your pre-arrival digital orientation on My ASU.**  
Under the **Priority Tasks** section in My ASU, click on **New Student Next Steps** and complete the module **Getting Started at ASU** prior to your arrival to the U.S.
- Reserve your spot at orientation.**  
You are expected to attend International Student Orientation prior to the start of the semester. Orientation programming typically occurs the week before classes begin. Register for orientation at [admission.asu.edu/international/orientation](https://admission.asu.edu/international/orientation).
- Schedule your travel to the U.S.**  
You can enter the U.S. during the 30 days prior to the start of the semester. You should plan to arrive early enough to complete some tasks upon arrival, attend the International Student Orientation and settle into your new home.
- Arrange free airport transportation (if flying).**  
Submit the airport shuttle transportation form to receive free shuttle transportation from SuperShuttle to your Phoenix housing location.  
[admission.asu.edu/international/orientation](https://admission.asu.edu/international/orientation)

Be sure to check your ASU email and [my.asu.edu](https://my.asu.edu) regularly, completing any pending items under **Priority Tasks**. Contact [ASUinternational@asu.edu](mailto:ASUinternational@asu.edu) or +1 480-965-2437 if you have any questions.



## Useful contacts and resources

### On-campus housing

📍 [housing.asu.edu](https://housing.asu.edu)

✉ [housing@asu.edu](mailto:housing@asu.edu)

☎ +1 480-965-3515

### Off-campus housing

📍 [eoss.asu.edu/offcampushousing](https://eoss.asu.edu/offcampushousing)

✉ [DeDe@asu.edu](mailto:DeDe@asu.edu)

### International Students and Scholars Center

📍 [issc.asu.edu](https://issc.asu.edu)

✉ [issc@asu.edu](mailto:issc@asu.edu)

☎ +1 480-727-4776

📍 Tempe campus, Student Services Building first floor, room 170



### International Admission Office

📍 [admission.asu.edu/international](https://admission.asu.edu/international)

✉ [ASUinternational@asu.edu](mailto:ASUinternational@asu.edu)

☎ +1 480-965-2437

📍 Tempe campus, Student Services Building first floor, room 140, windows 9 and 10

🕒 ASU departments are open Monday through Friday, 8 a.m. to 5 p.m. MST.

### ASU 24-hour help desk

☎ +1 855-278-5080

Keep this number with you upon your arrival in the U.S. and Phoenix area. Most ASU offices are open Monday through Friday, 8 a.m. to 5 p.m. If you need assistance outside of these hours, please call this ASU 24-hour hotline.

# Arrival checklist

## Items to place in your carry-on luggage

**Passport, visa and signed I-20.**

Make multiple copies of these documents. Give a copy to a family member to keep at home, and bring a copy with you to the U.S. If you are under 18, a parent or guardian is also required to sign your I-20.

**U.S. currency.**

You will need access to finances to cover the expenses of your first few weeks. The recommended payment methods in the U.S. are debit and credit cards.

**Medical information.**

Bring a copy of your health and immunization records, and any medical prescriptions you need with a doctor's signature.

**Valuables.**

Put valuables such as currency, jewelry, laptop, etc. in your carry-on luggage.

**Local U.S. address.**

Keep the address and office contact information for your Phoenix-area housing location with you. Contact [housing@asu.edu](mailto:housing@asu.edu) or +1 480-965-3515 if you have any questions or issues upon arrival.

**Note:** Contact ASU's 24-hour hotline outside of ASU's standard hours of operation at +1 855-278-5080.

**Contact information.**

Keep with you a list of the names, addresses, phone numbers and email addresses of key contacts in the U.S. and at home.

## Items to place in your checked luggage

**Casual clothing.**

ASU is a casual community. You will see a lot of students wearing comfortable clothing. The metropolitan Phoenix area can reach temperatures of up to 120 degrees Fahrenheit (49 degrees Celsius) during the summer months, so we recommend bringing appropriate clothing to keep cool.

**Professional clothing.**

You should consider bringing some business attire with you for professional occasions related to your major, internships or future employment opportunities.

## Entering the U.S.

**Visa/I-20 checkpoint.**

At your point of entry, U.S. Customs and Border Protection will check your documents. This is where you will need to present your passport, visa and I-20. There is no cause for alarm if you are asked to step into a side room. They may need to ask you some questions or verify some information. You are allowed to ask the officer what the issue is — just do so respectfully.

**Customs checkpoint.**

After you collect your luggage, you will go through the customs checkpoint. This is where you turn in the form you were given on the airplane. On this form, you must declare if you have funds exceeding \$10,000 USD or equivalent in any currency or negotiable monetary instruments, and any items that need to be declared. Please visit [cbp.gov](http://cbp.gov) for detailed information on what you are allowed to bring and what items you need to declare.

**Airport transportation.**

Follow the instructions you received from ASU after you filled out the SuperShuttle transportation form for free shuttle service to your housing location.

[admission.asu.edu/international/orientation](http://admission.asu.edu/international/orientation)

**Tear this page off and bring it with you in your luggage. Take these next steps once you arrive in the U.S. and at Arizona State University.**

## Post-arrival checklist

### Steps to take once you arrive

You are expected to arrive a few days prior to International Student Orientation in order to complete the following tasks upon arrival before the orientation programming begins.

**Get your ASU ID card.**

Visit the Card Services office on your campus to get your Sun Card. Go to [cardservices.asu.edu](https://cardservices.asu.edu), or to My ASU and click on **ASU ID Card and Photo** for further details.  
[my.asu.edu](https://my.asu.edu)

**Obtain your I-94 form.**

Prior to completing your SEVIS check-in, you will need to obtain a copy of your I-94.  
[i94.cbp.dhs.gov](https://i94.cbp.dhs.gov)

**Complete your online SEVIS check-in.**

Visit My ASU and click on **Complete SEVIS check-in** for instructions.  
[my.asu.edu](https://my.asu.edu)

**Take care of other arrival tasks prior to orientation.**

Other arrival tasks include opening a U.S. bank account, setting up a cell phone, purchasing school supplies and finalizing housing. You may also want to purchase some kind of transportation, like a skateboard, bicycle, scooter or car. Contact the International Students and Scholars Center at [issc@asu.edu](mailto:issc@asu.edu) or +1 480-727-4776 if you need any assistance.

[eoss.asu.edu/student-engagement/international/student-guide](https://eoss.asu.edu/student-engagement/international/student-guide)

**Attend International Student Orientation.**

ASU hosts a number of welcome events for incoming international students. These fun, informative and interactive programs offer an overview of a wide variety of topics that will help you meet new friends and learn about ASU. If you have any questions, please contact us at [internationalwelcome@asu.edu](mailto:internationalwelcome@asu.edu) or +1 480-727-4776.

[admission.asu.edu/international/orientation](https://admission.asu.edu/international/orientation)

## Connect with us

 /FutureSunDevils

 @FutureSunDevils

 @FutureSunDevils

 @FutureSunDevils



Use the hashtag **#ASUBound** or **#FutureSunDevil** to share your journey with the ASU community.



Be sure to check your ASU email and My ASU regularly, completing any pending items under your **Priority Tasks**.

[my.asu.edu](https://my.asu.edu)



# ASU locations

[tours.asu.edu](https://tours.asu.edu)

## Downtown

### Phoenix campus

411 N Central Ave  
Phoenix AZ 85004

## Polytechnic campus

7001 E Williams Field Rd  
Mesa AZ 85212

## Tempe campus

1151 S Forest Ave  
Tempe AZ 85281

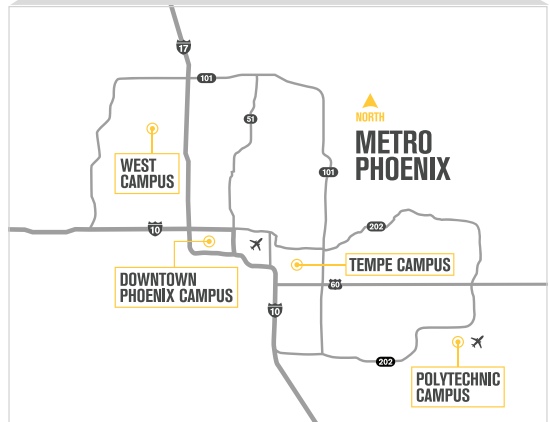
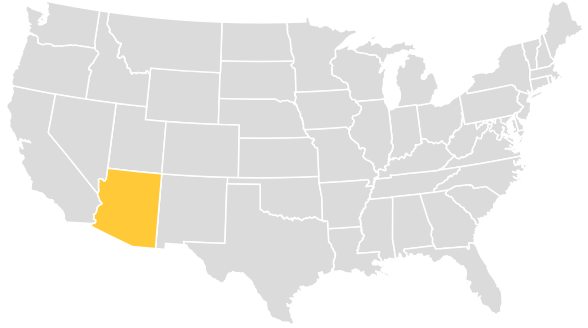
## West campus

4701 W Thunderbird Rd  
Glendale AZ 85306

## ASU@Lake Havasu

100 University Way  
Lake Havasu City AZ 86403

If you are an ASU@Lake Havasu student, please contact us at [asuinternational@asu.edu](mailto:asuinternational@asu.edu) for your specific arrival instructions.



# Learn to thrive

